#### **Tapping Your Inner Futurist**

The Art & Science of Looking at the Future



#### **Presented to:**



## Presented by: Garry Golden

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*In the News + Foresight 101* 



Drivers of Change
Changing Nature
of Work



**Moving Forward** 

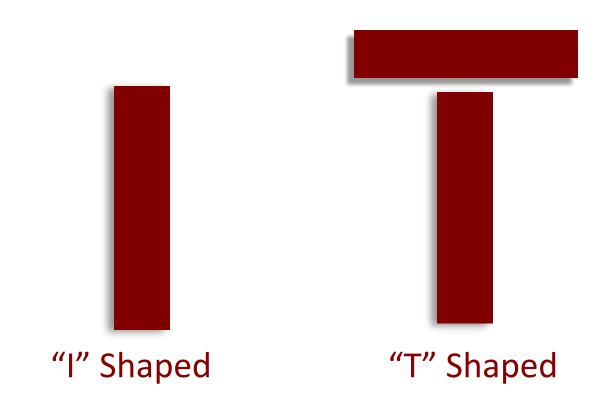
Things that **will not go away**: Importance of Language; Desire for Play, Creativity + Expression; Face-to-Face; *Things (e.g.* Books); Place-based Experiences; Unplugging



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#### Hiring, Retaining + Upskilling Our Talent!

What will our Job descriptions look like in 2020? 2025?



#### **I-shaped ECE Talent**

**Depth of Subject Expertise** 

#### **Encouraging Depth of Skills that...**

- ☐ Are in demand
- ☐ Looks great on a resume
- ☐ Based on specific domain
- ☐ Shows discipline + commitment

#### **T-shaped ECE Talent**

#### **Broad set of Skill Sets & Mindsets**

# **Subject Expertise** Depth of

#### **Encouraging Breadth of Skills that...**

- ☐ Appeal to organizations hiring *learners*
- ☐ Embraces curiosity amidst uncertainty
- ☐ Shows desire to integrate solutions
- Service/Experience Design
- Data Science
- Design Thinking
- Visual Communication
- Ethnography
- New Digital Literacies
   (e.g. Working with A.I.)

- Social Justice
- Leadership
- Values / Ethics
- Storytelling
- Entrepreneurship
- Behavioral Economics
- Psychology



## In the News

UT-Austin students won a startup contest for  $Sayzee^{TM}$  - an Alexa Skill that helps parents and children increase vocabulary and address  $word\ gap$  issues.







#### **Future shaped by Creepy Lines vs Compelling Experiences**



Source: Walt Disney Company

#### Context of the Creepy Line



Inevitability of Dealing with the Creepy vs Compelling Line at the...

# Early Childhood Experiences

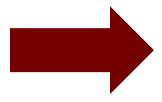
#### How do we...

- ☐ Balance privacy + personalization of differentiation
- Communicate value and benefits of data-driven innovation
- ☐ Maintain human-ness side of the relationships and ECE experiences



Our goal is to give libraries the equivalent of Google Analytics for the library building.

**Jason Griffey** 



Should we develop shared tools & frameworks for sensors used in learning environment analytics.



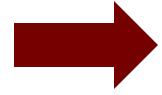


Should we provide wearable devices to show progress with physical activity and connections to learning outcomes?

# fitbit



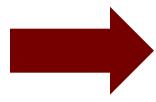




Should educators and children have wearables to reveal interaction dynamics?

Specialized digital assistants and bots expected to generate over \$600 billion in revenue by 2020





Should we develop automated 'chat bot' services to support educators, families and partners?

#### **Assumption:**

By 2020, our ECE community will confront Creepy vs Compelling Lines associated with:

- Shifting social norms and new gaps
- ☐ Experience data and analytics
- Learning environment support systems
- Non-traditional partnerships (competition)
- Natural language technologies (AI Assistants)

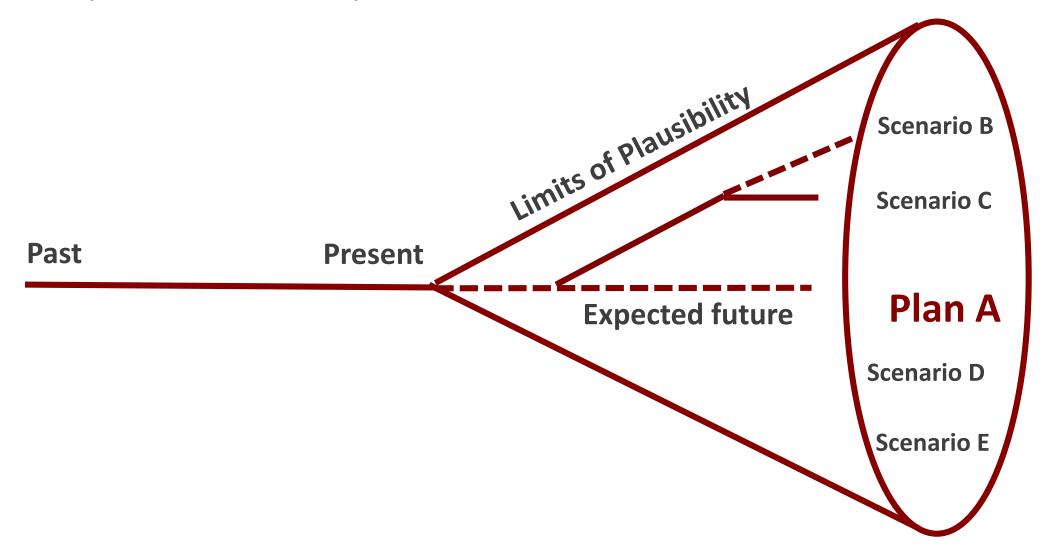


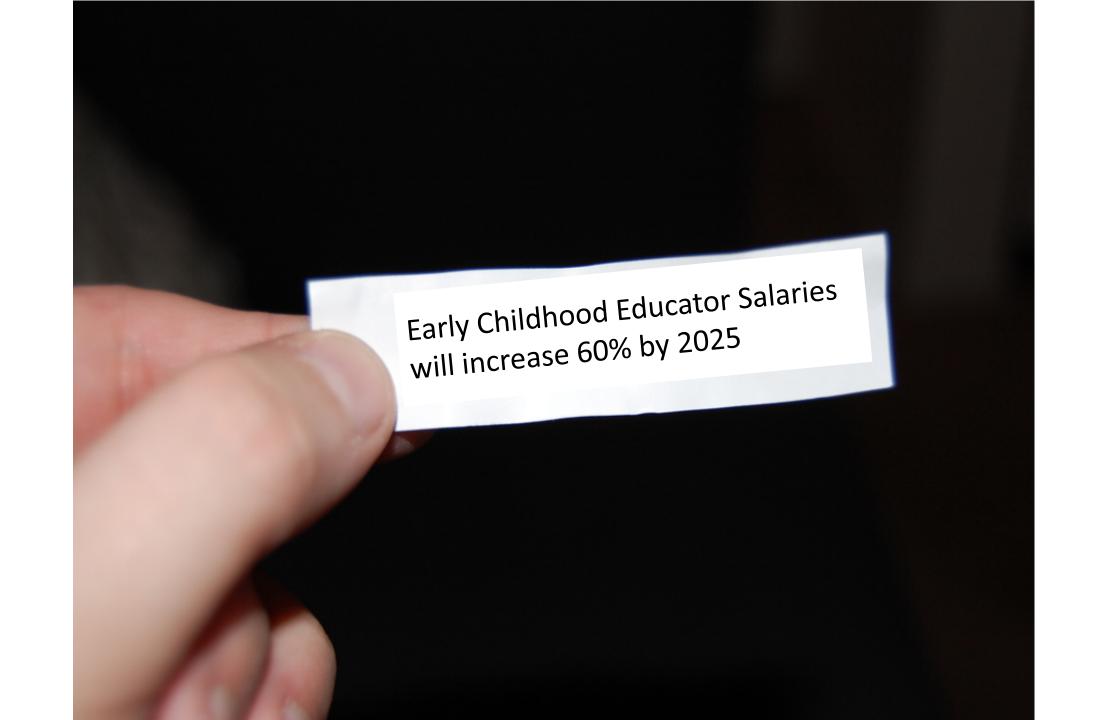
## Tapping My Inner Futurist?



#### Foresight 101: Cone of Plausibility

Multiple Outcomes, Multiple Time Horizons





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# Every day I make an effort to move toward what I do not understand.

- Cellist, Yo-Yo Ma



Foresight 101



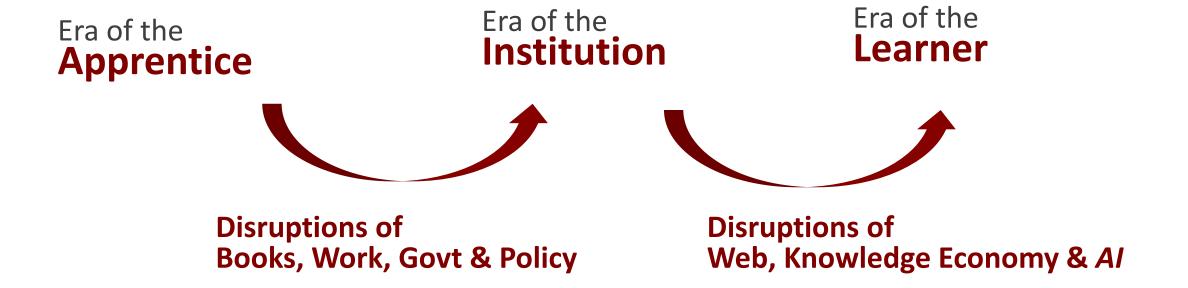
**Drivers of Change** *Changing Nature of Work* 



**Next Steps** 

Rethinking the Line of Work + Learning + Performance Support

#### **Historical Eras of Education**



#### Early Days of Performance Analytics + Performance Support

#### Where we learn vs What we apply at work?

Our job is not to build training. It is to improve performance



#### The Abstract and Fuzzy Transition into Performance Support

#### **Training Culture**

- Put *inside* person
- Instructor-focused
- Event-based (Class)
- Centralized (Formal)
- Linear (Sequential)

#### **Performance Review**

- Purpose: Summative Assessment
- Associated with Weaknesses

#### **Learning Culture**

- Grows out of personal effort
- Learner-focused
- Continual / On-demand (Chunks)
- Decentralized (Hybrid)
- Non-linear (Contextual

#### **Performance Support**

- Purpose: Formative (Support Performance)
- Growth-focused

#### **Emerging L&D (Performance Support) Strategies**

#### **Micro Content**



7 minute modules
vs
Semester of School /
Two hour Training Sessions

#### **Gamification (Behavioral)**



#### Gamification?

Using game elements to drive behavior, engagement: communicate, feedback and coach to performance





2013-2015 San iffetive stright evened to to Wedne Confidential

#### **Emerging L&D (Performance Support) Strategies**

#### **MOOCs**

**Massive Open Online Courses** 

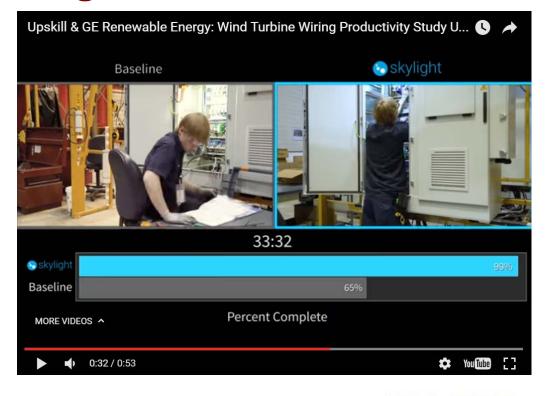








#### **Augmented**





## Early Days of Performance Analytics What if we could make connections between training to performance?



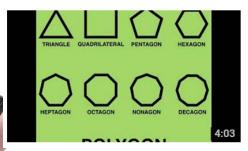


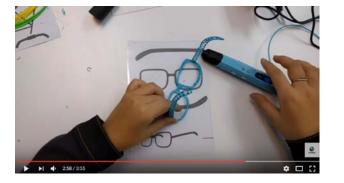
#### **xAPI Performance Analytics driving Engagement**



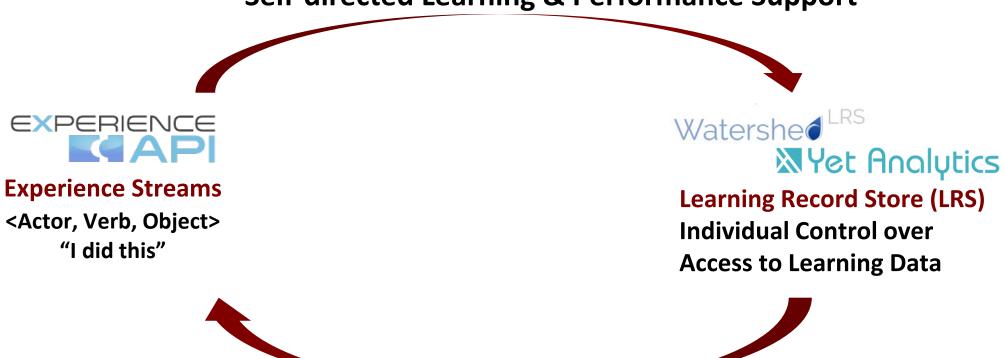
#### "I did this..." Statements

- ☐ Simone watched a Youtube video on teaching kids about unique shapes
- ☐ Simone **completed** a MOOC class on Thinking in Dimensions
- ☐ Simone **followed** the MOOC class teacher on Twitter
- ☐ Simone **funded** a Kickstarter project on 3D Writing Pen
- ☐ Simone attended workshop on origami for parents and kids
- ☐ Simone wrote a blog post on 3D tools for kids
- ☐ Simone **designed** kid-focused worksheets to use with 3D Doodler
- ☐ Simone **created** a Youtube video on Creating Weird Shapes for Kids
- ☐ Simone **submitted** her concept to the Intel STEM Contest
- ☐ Simone won Best New Idea for Intel STEM Contest









### This feels kind of creepy... and a little compelling





#### **Imagining the Shift to Performance Support**

- Create a culture of continual learning
- Anticipate team capacity for addressing novel or specific opportunities or challenges
- Reveal just-in-time opportunities to provide Performance Support
- Make connections between training + performance support to teaching/learning outcomes

## Social Graph to Experience Graph



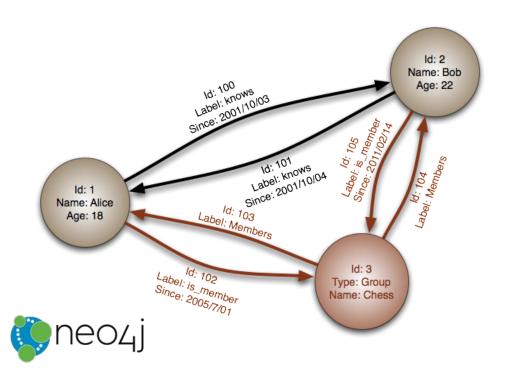


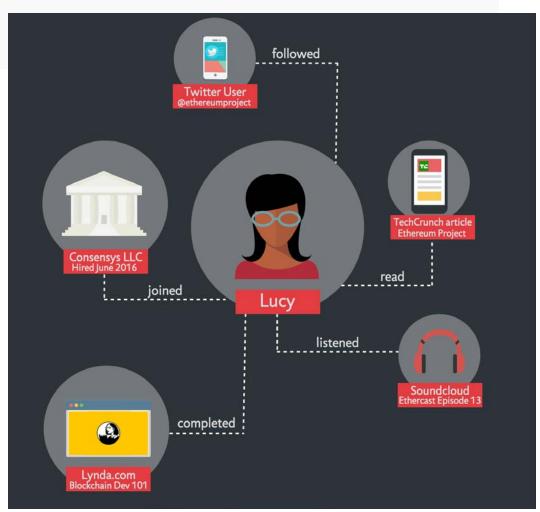
**CRUNCH NETWORK** 

Why LinkedIn should kill the résumé and replace it

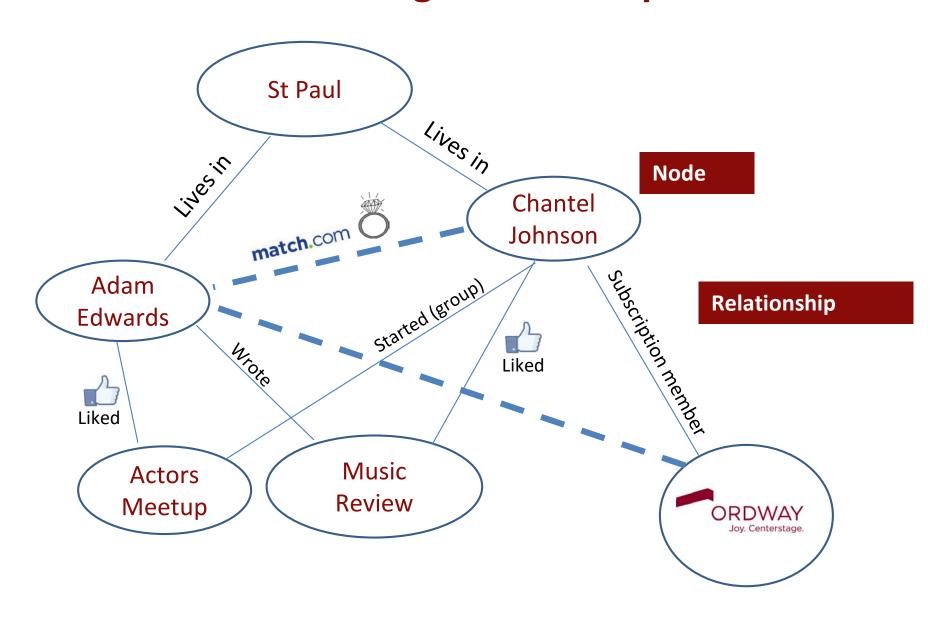
with the experience graph

Posted Aug 14, 2016 by Garry Golden (@garrygolden)



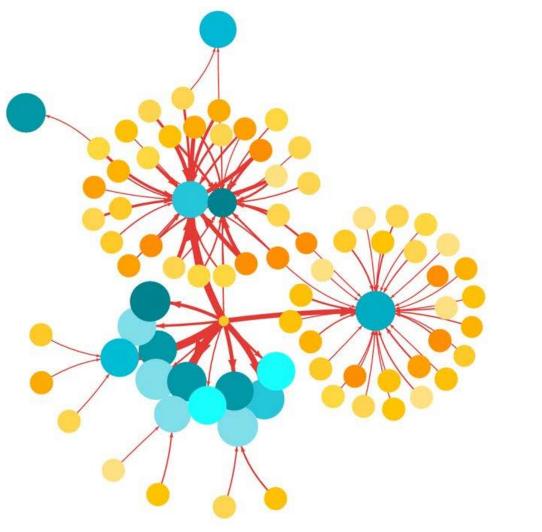


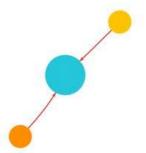
#### **Graph Database = Understanding Relationships + Connections**



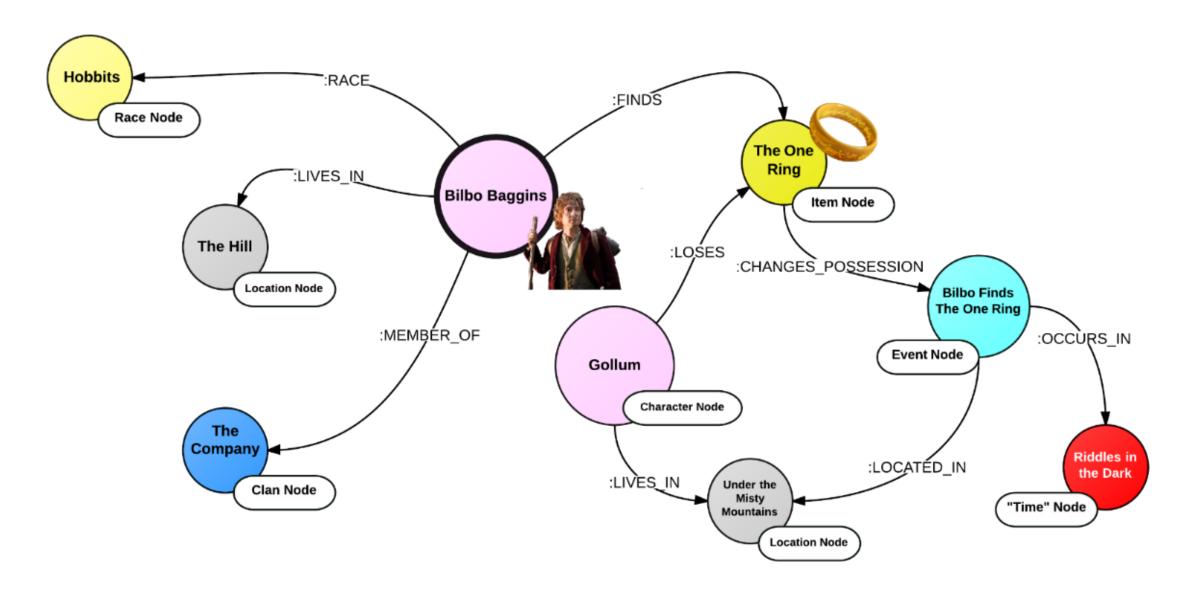
# WYet Analytics

Yellow = people Blue = things they do



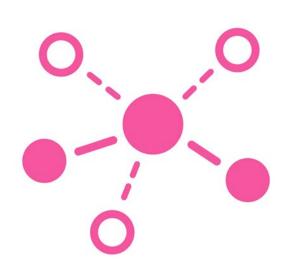


# **Graph Thinking Approach to Understanding Pathways & Journeys**



# **Professional Development 2020**

# **Connected Data is Your Most Valuable Asset**



#### **Getting Started with Graph Thinking:**

- **☐** Assessment Phase:
  - Opportunities + Gaps; Tool Roadmaps
- **☐** Implementation Issues
  - Data Capture + Privacy Issues
- ☐ Piloting + Projects
  - **Showing Experience Pathways**
- **□** Foundation for the Future:
  - Graph Analytics as Foundation for A.I.

# **Images Removed**



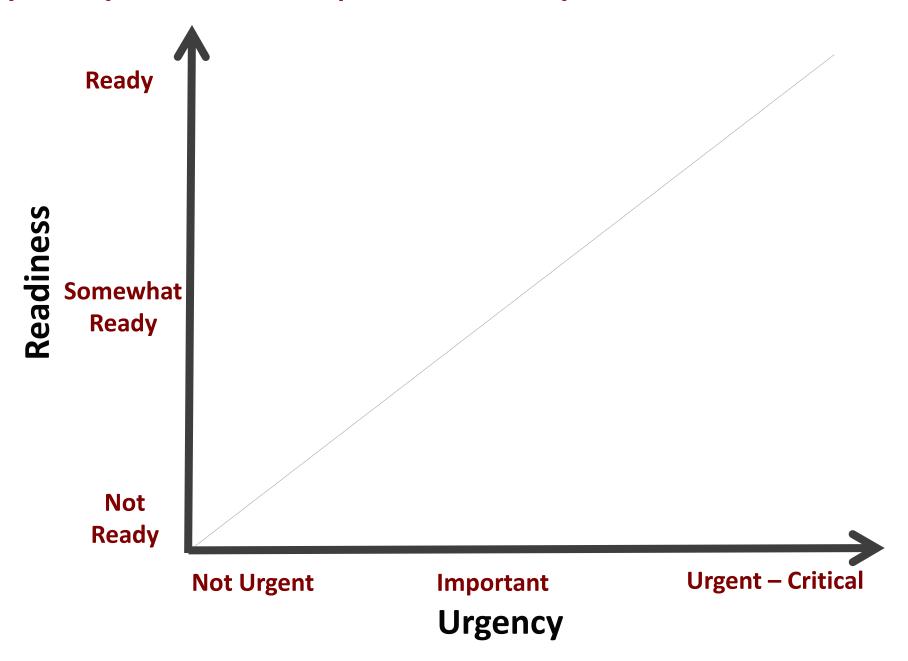








### **Priority Survey: Staff, Leadership and Community Leaders**



# **Prepare Next Generation ECE Leaders to Share their Stories**











**Presence** 

### **ECE Professionals....**

- ☐ How you create your learning network
- ☐ How you interact with professional communities
- ☐ How you share
- ☐ How you comment
- ☐ How you ask questions
- **☐** How you frame problems
- ☐ How you move beyond setbacks



# **Rethinking How Our Society Shares Stories of Early Childhood Experiences**

In Social Media era..

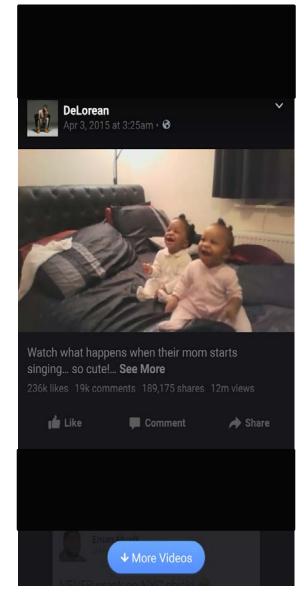


Messengers > Message

Messengers on...

# facebook





# **Creepy vs Compelling Lines of Sharing Stories of Our Children**





Garry Golden @garrygolden · 23 Sep 2016
Putting the fossils to good use.. matching game for my son's daycare class.. favorites turtle poop and dino teeth



Hi Ann and Garry,

I wanted to let you know how wonderful Lucas did during his mystery bag share! After helping to show everyone his violin he went on to play it for the whole class. He was quite confident and it was such a special moment - I've attached a picture so that you can both see

Thanks so much!

Kaye

# How do we empower messengers who tell the story of what ECE brings to society?

- Culture of EvangelistsInvest in your messengers
- Design stories to be portable, open and ready to be interpreted + shared
- ☐ Become more comfortable with risks and rewards of less control



#### Mark Ervin shared Lunkerville's video

2 hrs · 2%



#### Lunkerville

Feb 25, 2015 at 9:10pm · 3



Where was this Led Zeppelin loving music teacher when I was in elementary school? Give it up for **The Louisville Leopard Percussionists** - Mike D



33,622,704 views

1 like





Comment



# Thank you!

Garry Golden
garrygolden@gmail.com (Two Rs)



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# **Co-Evolution of Funding & Impact**

# **Social Impact Investing**

**Crowd Funding** 

Social Entrepreneurs

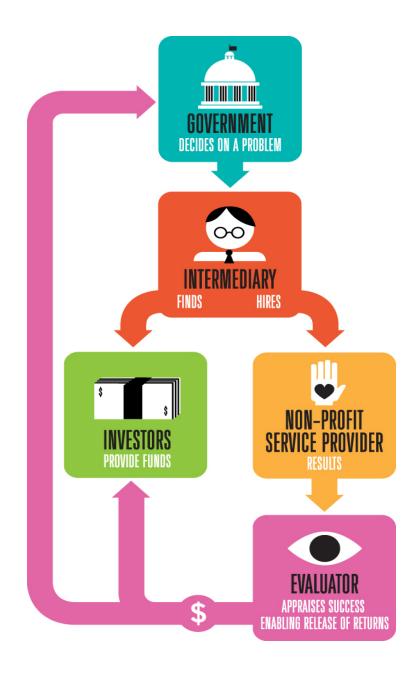
How do we navigate uncertainties of Social Impact Investing?

# Many names, shared vision... ☐ Social Impact Bonds (SIBs)

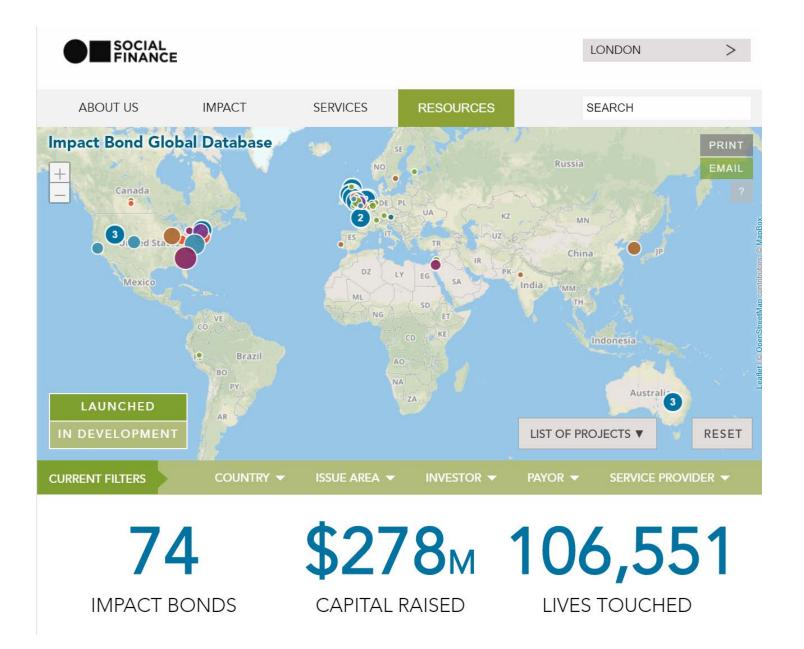
- ☐ Social Benefit Bond
- ☐ Pay for success (PFS)
- ☐ Results-based FinancingResults-driven Contracting
- Human CapitalPerformance Bond (HUCAP)

### **How might ECE fit into...**

- ☐ Measurable
  - + Achievable Social Objectives
- ☐ Pathway to public sector cost savings + private sector returns
- ☐ Legal Contacts
- ☐ Investor-friendly Terms



# **Early Days of Social Impact Investing**



# Start up the Learning (Experience) Curve

# **Imagine Applications**

- ☐ Insurance for Playgrounds
- Loans for Parents (Families)
  Loans for Educators (Training)
- ☐ Food or Healthcare budgets







